



swisstelex

e-TELEX

e-Telex Line Service

Single simple telex via e-mail

No software & hardware installation required

- **Connect telex line of the SINGAPORE customer to the Swiss Telex exchange**
- **Your telex number and answerback stays the same**
- **Sending and receiving telex messages simply via e-mail**
- **No special software or maintenance required**
- **Confirmation of messages sent (Delivered Yes/No with reasons)**
- **Alternative delivery mode (in the event of your e-mail problem)**

Areas of application

The existing telex line(s) of the Singapore customer telex system can be connected to a SwissTelex exchange with a virtual telex hosted in our AIMS data center.

For customer require to retain the existing telex to send/receive telex communication with no telex software or hardware installed. Simply use any email interface to continue the telex services.

Features

e-Telex is the use of modern technology for simple telex messaging equivalent to the world's original secure messaging network known as "telex".

e-Telex is a modern and convenient messaging services with full inter-operation with conventional telex. Telex messages are sent to, and received as email to/from the SwissTelex exchange.

Sending Telex

Telex messages are sent as e-mail to the SwissTelex exchange.

Send via e-mail

The format use the Address line, the called party telex number, including the international country code @ the telex server assigned name

Example: tlx.8722076@aims1.net

The telex message text contain only valid telex characters (ITA No. 2 alphabet) and the message must be in plain text format (no rich-text, no html and no attachment allowed)

Delivery notification

Each telex message will be queue for immediate delivery to the telex network. If the delivery to the telex destination is unsuccessful, the telex gateway will retry delivery defined, after the maximum attempts of retry, a notification email is sent back to the subscriber, indicating the telex delivery status (Sent or Failed) with reasons.

Receiving Telex

Inbound telexes for e-Telex subscribers are received and process in the SwissTelex telex exchange and delivered to the subscriber's designed mailbox. The answerback delivered to the calling party will be according to the subscriber's Telex code accordingly.

Telex message received for the subscriber are delivered by the Telex gateway in a matter of minutes after the message is received by the SwissTelex exchange. Should the email delivery having difficulty to reach the subscriber mailbox, the server will repeatedly attempts defined on the gateway. Optional procedures are available for alternative delivery.

Security

The subscriber requires to register the respective mailbox authorize to send/receive telexes. The Telex gateway checks for the email address specified by the subscriber matches the account and telex code before processing the request.

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